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Acclaimed and used in over 200 colleges and universities around the country, Total Quality Management: Text, Cases and Readings has been completely revised and expanded to meet the growing demands and awareness for quality products and services in the competing domestic and global marketplaces.

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TOTAL QUALITY MANAGEMENT. P. N. MUKHERJEE. PHI Learning Pvt. Ltd., Oct 30, 2006 - Business & Economics - 432 pages. 7 Reviews. This book presents a comprehensive view of concepts, principles and...

TOTAL QUALITY MANAGEMENT - P. N. MUKHERJEE - Google Books

These books are used by students of top universities, institutes and colleges. Total Quality Management (TQM) describes a management approach to long-term success through customer satisfaction. In a TQM effort, all members of an organization participate in improving processes, products, services, and the culture in which they work.

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Dr. Feigenbaum is the originator of Total Quality Control, the approach to quality and profitability that has profoundly influenced management strategy in the competition for world markets in the U.S., Europe, Japan and throughout the industrialized world.

Total Quality Control 4th edition: Feigenbaum, Armand V ...

Principles of total quality / Vincent K. Omachonu, Joel E. Ross.--3rd ed. p. cm. Rev. ed. of: Principles of total quality / J.A. Swift, Joel E. Ross, Vincent K. Omachonu. Includes bibliographical references and index. ISBN 0-57444-326-7 (alk. paper) 1.Total quality management. 2. Quality control. 3. Quality control--standards. I. Ross,

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D. R. Kiran. Total Quality Management: Key Concepts and Case Studies provides the full range of management principles and practices that govern the quality function. The book covers the fundamentals and background needed, as well as industry case studies and comprehensive topic coverage, making it an invaluable reference to both the novice and the more experienced individual.

Total Quality Management by Kiran, D. R. (ebook)

Recommended Reading for Quality Management. Some of the books that we recommended adding to your office bookshelf include the following: 1. The Quality Toolbox, Second Edition, by Nancy R. Tague. Rather than being a typical cover to cover reading book, this book serves more as a collection of tools used in the industry.

8 Books on Quality Management That Are Well Worth Reading

TOTAL QUALITY MANAGEMENT. L. SUGANTHI, ANAND A. SAMUEL. PHI Learning Pvt. Ltd., Jan 1, 2004 - Business & Economics - 408 pages. 1 Review. This comprehensive, student friendly book is intended as a...

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Abstract. The Success of the Japanese economy has invited the Western world to study the Japanese Management. Within a short period of time, it was concluded that the secret of the Japanese Management is Quality.As a result, Quality Control Circles, Just-In-Time Manufacturing System and Total Quality Management were transplanted to the Western factories and companies.

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